



## Customer Cancellation Form

Please reach out to Facepay's customer success team at [success@facepay.io](mailto:success@facepay.io) before proceeding to fill out this form. We value our relationship with you above all else and are committed to your needs, growth, and success. We will consult with you to assess and propose solutions for any issues your organization faces relating to Facepay, payment capabilities, point of sale systems, digitalization, and management systems.

Name of Facepay Employee You Spoke To \_\_\_\_\_

Date of Conversation with Facepay Employee \_\_\_\_\_

Account Name \_\_\_\_\_

Effective Date \_\_\_\_\_

Signature \_\_\_\_\_

Signature Date \_\_\_\_\_

\* Disclaimer that account cancellation is effective once all pending payments have cleared. At the end of that notice period, your organization will cease to have access to the Facepay Service. Accounts cannot be reinstated for the privacy and security of you and your customers. Please see the user agreement for more details surrounding cancellation.